

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	DEC 2013	2013 TOTAL
JIFs RECEIVED	56	53	77	66	73	92	82	83	86	83	47	42	840	37	789
JIFs RESPONDED TO	66	37	72	61	83	68	86	86	93	90	58	45	845	28	785
Non-Jurisdictional	45	29	44	39	56	50	68	58	70	74	46	24	603	15	550
Jurisdictional	12	5	16	15	18	10	13	26	14	11	9	11	160	7	151
Variance	1	1	6	4	2	4	3	2	3	1	1	5	33	0	24
General Information	6	1	2	2	1	3	2	0	1	3	1	2	24	5	45
Potential Violation	2	1	4	1	6	1	0	0	5	1	1	3	25	1	15
AVERAGE RESPONSE TIME (in days)	16	11	16	21	13	16	16	19	18	12	14	12	15	9	18

TELEPHONE CALLS	223	210	294	327	390	376	391	448	379	337	204	165	3744	200	3927
WALK-INS	6	8	19	12	14	18	27	29	21	15	8	9	186	6	157
WRITE INS/SITE VISITS	3	3	1	4	2	9	3	4	0	2	0	0	31	3	41
OTHER AGENCIES	14	16	24	25	25	35	31	33	30	24	16	24	297	9	322
FOIL REQUESTS RECEIVED	17	19	26	23	20	21	13	17	17	25	17	17	232	10	178